

Past Performance Evaluation

1. COMPANY OVERVIEW

Primary Name : EXPANDED APPS, INC.

Alternate Name: (none) D-U-N-S®: 96-868-8981

Address: 10117 Mountair Ave Tujunga,CA 910422223

Telephone

Number: +1 (818) 446-0500 **Past Performance Evaluation**

Report Date: 03-17-2015 Order Number 2249010

SIC/Line of Business:

7371/Custom computer programming services

2. SUPPLIER PERFORMANCE RATINGS

The supplier's overall performance rating is an assessment of predicted performance. Ratings are on a scale from 0 to 100, where 100 represents the highest level of customer satisfaction. The SIC-level benchmark indicates how the supplier's overall performance rating ranks in comparison against peers.

Overall Performance Rating

95



Bottom

SIC:

SIC/Quintile 7371/Custom

computer programming services Top

Overall, how satisfied do you feel about the performance of this company during this transaction?

Detailed Performance Ratings						
		0	25 	50 	75 	100
RELIABILITY:						
How reliably do you think this company follows through on its commitments?	98					
COST:						
How closely did your final total costs correspond to your expectations at the beginning of the transaction?	94					
ORDER ACCURACY:						
How well do you think the product/service delivered matched your order specifications and quantity?	97					
DELIVERY/TIMELINESS:						
How satisfied do you feel about the timeliness of the product/service delivery?	96					
QUALITY:						
How satisfied do you feel about the quality of the product/service provided by this company?	97					
BUSINESS RELATIONS:						
How easy do you think this company is to do business with?	97					
PERSONNEL:						
How satisfied do you feel about the attitude, courtesy, and professionalism of this company's staff?	95					
CUSTOMER SUPPORT:						
How satisfied do you feel about the customer support you received from this company?	98					
RESPONSIVENESS:						
How responsive do you think this company was to information requests, issues, or problems that arose in the course of the transaction?	97					